

ABERDEEN CITY COUNCIL

COMMITTEE	Communities, Housing and Infrastructure
DATE	15 th March 2016
DIRECTOR	Pete Leonard
TITLE OF REPORT	CHI Directorate Business Plan
REPORT NUMBER	CHI/16/043
CHECKLIST COMPLETED	Yes

1. PURPOSE OF REPORT

The report provides Committee with the Directorate Business Plan for 2016-17.

2. RECOMMENDATION(S)

That Committee notes the content of the Directorate Business Plan 2016-17

3. FINANCIAL IMPLICATIONS

The financial implications of specific programmes of work and projects will be fully considered through normal governance.

4. OTHER IMPLICATIONS

Adoption of the Directorate Business Plan will have significant positive implications for the delivery of the Council's and Directorate's vision, long term resource planning and decision making.

5. BACKGROUND/MAIN ISSUES

The Council previously considered a report by the Chief Executive (OCE/15/028) on the Account's Commission's report of July 2015 following the Best Value audit undertaken by Audit Scotland on the Council during the first half of 2015.

The Accounts Commission included within its findings that the Council required to:

- More clearly show how its vision was translated into objectives and targets, linked to service plans;
- Ensure clear links between performance information and the Council's strategic plans.

In her report to Council in August 2015, the Chief Executive informed members that the findings and related areas for improvement set out in the Controller of Audit's report would inform the work underway within the authority to refresh and improve service planning, performance management and reporting and employee engagement.

Accordingly the attached Communities, Housing and Infrastructure Directorate Business Plan, underpinned by 23 individual Service Plans, has been produced. The individual Service Plans can be accessed at the following link:

<http://committees.aberdeencity.gov.uk/ecCatDisplay.aspx?sch=doc&cat=13338&path=13004,13309>

Committee are requested to note the content of the Business Plan, further reports will be brought to Committee as required.

6. IMPACT

Improving Customer Experience –

The Business Plan sets out an improvement programme to enhance customer experience.

Improving Staff Experience –

The Business Plan sets out an improvement programme to enhance staff experience.

Improving our use of Resources –

The Business Plan sets out an improvement programme for making better use of our resources.

Corporate -

The Business Plan ensures that Directorate, Service and personal objectives are aligned to priorities and links performance management with those objectives.

Public –

The Business Plan underpins the Council's Strategic Business Plan and is therefore of public interest.

7. MANAGEMENT OF RISK

Any significant risks will be identified and managed as appropriate.

8. BACKGROUND PAPERS

“Aberdeen: the Smarter City”

“Audit of Best Value and Community Planning”

9. REPORT AUTHOR DETAILS

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